



DUBAI OFFSHORE SAILING CLUB

***TERMS & CONDITIONS**

* Parking is available close to DOSC for non-members/students; the DOSC carpark is reserved for full members only.

* Cancellation/Postponement

- Notification of cancellation/postponement must be made in writing to DOSC sailing admin a minimum of 48 hours before the start of the course.
- Cancellation or postponement less than 48 hours due to any medical reasons must provide a sick note/certificate from the Doctor. Failure to provide one will result to loss of the session.
- Students who have booked a fixed weekly learn to sail term, afterschool sailing, or any youth camps may not cancel/postpone their course once it started
 - If students enrolled for any of the above sailing programs missed any session/s, no make-up session/s will be provided regardless of any reason even emergency, medical or any other.
- Students who have booked a multiple consecutive days or over split weeks courses may not cancel/postpone their course once it started
 - If students enrolled for any of the above sailing courses missed any day/s no make-up session/s will be provided regardless of any reason even, emergency, medical or any other
- Bookings may be transferable to later scheduled courses if the above cancellation/postponement notification was done or provided

* Refund

- Refund of the course fees will be processed within 10-15 days from the submission of complete and correct bank details. An administrative cost of 10% will be deducted from the refund amount.
- Course fees are not refundable if the criteria above for the cancellation are not met
- Course fees are not refundable for any remaining session/s of students who are booked for the fixed weekly learn to sail, afterschool sailing or any youth camps.

* In the event of adverse weather conditions, an outbreak of serious disease or pandemic, government action, fire and all similar events outside of our control.

- DOSC may postpone your booked session/s and reschedule it.
- Rescheduling of the postponed session/s will be arranged by DOSC, Student/s must attend to the date/s provided else session/s will be lost.

* In the event of non-availability of the instructor or the boat is out of order, it may be necessary for us to postpone your booked session. Your lesson will be rescheduled as per availability. In case of refund, our liability will be limited to the return of the fees.

* In the event a course is cancelled for other than above reasons, it may be necessary for us to postpone your booked session. Your lesson will be rescheduled as per availability.

* The course will be taught in the English language only.

* You must have the necessary course pre-requisites. Failure to produce the correct certification and/or documents will result in DOSC removing you from the course without reimbursement.

* The person engaging in the course must be confident in the water and of adequate fitness to engage in sailing lessons.

* Clients will abide by DOSC's Code of Practice throughout their stay. DOSC reserves the right to ask any individual who is not conforming to the Code of Practice to leave the premises. There will be no refund in these cases. (A code of Conduct is available on request.)

* Although all possible measures are taken to ensure security, DOSC, its servants, employees or agents are not under any liability whatsoever in respect of loss or damage to clients' property or belongings while attending a course.