



DUBAI OFFSHORE SAILING CLUB

***TERMS & CONDITIONS**

* Parking for students and non-members is available near DOSC. Please note that the DOSC car park is reserved for full members only

* Cancellation/Postponement/Rescheduling

- Notification of Cancellation/Postponement/Rescheduling **must be made in writing to DOSC Sailing Admin at sailingadmin@doscuae.com**, strictly a minimum of 72 hours before the start of the course.
- Cancellation/Postponement/Rescheduling less than 72 hours due to any medical reasons of the students enrolled must provide a sick note/certificate from the Doctor. Failure to provide one will automatically result in loss of the session/s.
 - The above statement does not include the student's family members.
- Students enrolled in a fixed Weekly Learn to Sail Term, After-School Sailing Program / ECA, or any Youth Camps are not permitted to cancel, postpone, or reschedule their course once it has begun.
 - Students enrolled in any of the above sailing programs will not be eligible for make-up sessions or refunds for any missed classes, regardless of the reason, including emergencies, medical issues, or any other circumstances.
 - Students who choose to withdraw from any of the above sailing programs for any reason will not be eligible for a credit or refund.
 - Students enrolled in any of the above sailing programs who sustain injuries outside of the sailing sessions will not be eligible for a refund or credit.
- Students enrolled in multi-day or split-week courses are not permitted to cancel or postpone their course once it has commenced.
 - Students enrolled in any of the above sailing courses will not be provided with make-up sessions for any missed days, regardless of the reason, including emergencies or medical issues
- Bookings may be transferred to a later scheduled course, provided that the required Cancellation/Postponement/Rescheduling notice was given in advance

* Refund

- Refund of the course fees will be processed within 10-15 working days from the submission of complete and correct bank details. An administrative cost of 10% will be deducted from the refund amount.
- Course fees are non-refundable if the cancellation criteria outlined above are not met
- Course fees are non-refundable for any remaining sessions once the course has commenced, for students enrolled in fixed weekly Learn to Sail programs, after-school sailing, or any youth camps.

* If the course does not meet the required minimum number of students, DOSC reserves the right to cancel it and offer alternative dates. If no suitable alternative is available, a full refund will be provided.

* Students are required to sign the student records form upon enrolling in the course. If a student does not complete the form, it will be considered that they have given their consent to the information included within it

* In the event of adverse weather conditions, war, acts of terrorism, civil unrest, outbreaks of serious disease or pandemic, government actions or restrictions, fire, force majeure events, or any other circumstances beyond the reasonable control of DOSC:

- DOSC reserves the right to cancel, postpone, or amend the course schedule without liability and without offering make-up sessions if rescheduling cannot be accommodated within the sailing year.
- If DOSC arranges rescheduled dates for postponed sessions, students will be required to attend on the allocated dates; otherwise, the sessions will be considered forfeited.
- No refunds, credits, or transfers will be provided for any sessions, courses, or activities cancelled, postponed, or affected due to such circumstances beyond the reasonable control of DOSC.

* In the event of instructor unavailability or if the boat is out of service, your booked session may need to be postponed. The lesson will be rescheduled based on availability. In the case of a refund, our liability will be limited to the return of the course fees.

* If a course is cancelled for reasons other than those outlined above, your booked session may need to be postponed. The lesson will be rescheduled based on availability.

* The course will be taught in the English language only.

* Students must meet the necessary prerequisites to enrol in the course. Failure to provide the required certification and/or documentation may result in removal from the course without reimbursement.

* The person engaging in the course must be confident in the water and of adequate fitness to engage in sailing lessons.

* Clients will abide by DOSC's Code of Practice throughout their stay. DOSC reserves the right to ask any individual who is not conforming to the Code of Practice to leave the premises. There will be no refund in these cases. (A code of Conduct is available on request.)

* Although all possible measures are taken to ensure security, DOSC, its employees or agents are not under any liability whatsoever in respect of loss or damage to clients' property or belongings while attending a course.